

LAKE MICHIGAN PERFORMANCE HANDICAP RACING FLEET

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LMPHRF Sailors,

Lake Michigan PHRF Inc. is in the process of modernizing our organization and processes. We anticipate providing customer services that meet reasonable standards and expectations for customers.

LMPHRF is incorporating online payment and application processes as well as the ability to receive or download handicap certificates via email or online. This is a major undertaking for a small non-profit and will require some time to incorporate everything we have planned to enhance customer services and ease of use. Major expenses will focus on updating our databases and developing processes in the background to make accuracy and service easier and better for LMPHRF Customers and Volunteers.

Communication is paramount. You received this email if the address we have for you is correct. Rejected emails will be followed up by communications from your Regional Handicappers to obtain accurate email addresses for current and recent certificate holders. If the address in this communication is not for use in future communications with LMPHRF, please provide the correct address.

We are providing this communication to representatives of organizations currently on the Council and ask that you contact lmphrf@lmphrf.org to update your contact information if you did not receive this directly via email.

We thank all certificate holders and past certificate holders for your patience and support during this time of major changes in LMPHRF operations.

Keith Stauber



LMPHRF Executive Director